



**DUMONTEL**  
HEALTHCARE CONSULTING

# IMPACT REPORT

# 2024

[www.dumontelhealthcareconsult.com](http://www.dumontelhealthcareconsult.com)

## **ABOUT US**

Dumontel Healthcare Consulting **offers curated infection prevention and control solutions**, and epidemiology consulting services, to support business organizations, healthcare entities, and educational institutions.

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# INTRODUCTION

## A YEAR OF MEANINGFUL CHANGE

In 2024, Dumontel Healthcare Consulting prioritized depth and quality over sheer numbers, delivering impactful, client-centered and community-driven services that drove measurable improvements in infection prevention and control.

### Key Achievements at a Glance

- 10+ hours of personalized coaching in the Powerful IP™ Program helped new infection preventionists (IPs) build confidence and skills while contributing to a 30% reduction in healthcare-associated infections (HAIs) for their organizations.
- 24 infection preventionists completed a targeted risk assessment webinar, enhancing their ability to mitigate critical risks.
- Collaboration with 7 global health leaders were initiated to develop strategic improvements for infection prevention programs.
- Features on Infection Control Today®, Transmission Control and the Certification Board of Infection Control and Epidemiology (CBIC) blog and the Association for Professionals in Infection Control and Epidemiology (APIC) eNews, showcasing our innovative approach to infection prevention.

## INNOVATION & COLLABORATION

Our approach consists in creating lasting results through the implementation of innovative strategies and the empowerment of professionals and organizational leaders.



# COMPANY OVERVIEW

## VISION

Our vision is to **impart knowledge** and provide support to help strengthen health systems and business operations through the **empowerment** of personnel. We aspire to make our communities **feel less vulnerable**, arming them to confront both known and emerging infectious agents **with confidence**.

## MISSION

Our mission is to **offer curated infection prevention and control solutions**, and epidemiology consulting services, while supporting business organizations, healthcare entities, and educational institutions.

## VALUES

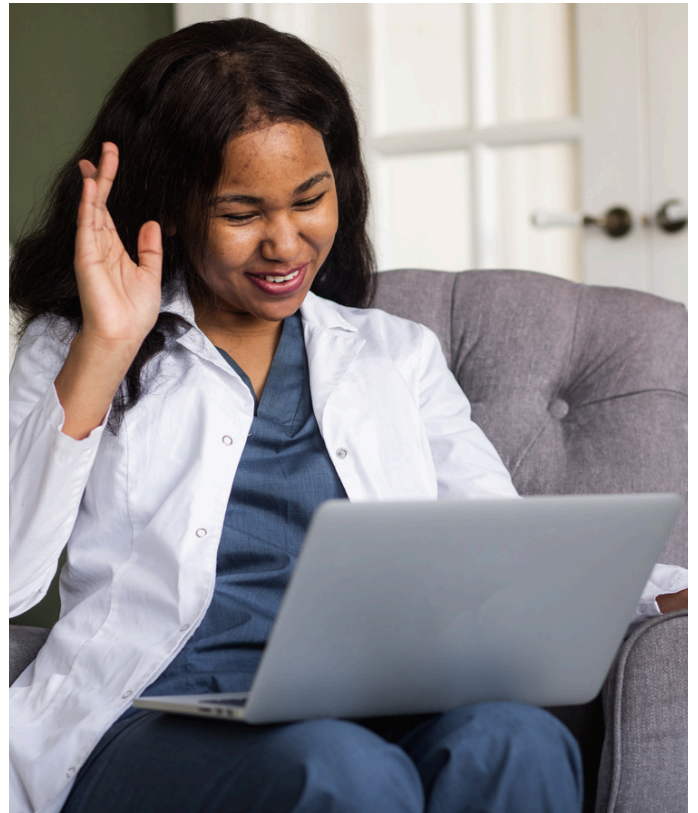
Excellence, Innovation, Wellness, Integrity, Partnership

# TRANSFORMATIONAL IMPACT HIGHLIGHTS

## EMPOWERING THE NEXT GENERATION OF INFECTION PREVENTIONISTS

We delivered **10+ hours** of personalized coaching and mentoring through the Powerful IP™ Program, equipping new infection preventionists with critical skills and building their confidence. Our coaches and mentors provided ongoing support to foster continuous improvement.

This program is designed to strengthen organizations' infection prevention and control (IPC) programs by empowering new infection preventionists. Its impact is reflected in the measurable achievements of program participants within their work environments.



**100%**

Participants reported increased confidence and enhanced workforce engagement with their organizations' IPC programs.

**60%**

Improvement in patient satisfaction achieved through participant-led interventions within their facilities.

**30%**

Reduction in healthcare-associated infections (HAIs) reported by participants who implemented the program's strategies.

## INDUSTRY RECOGNITION

The Powerful IP™ Program was featured on the Certification Board of Infection Control and Epidemiology (CBIC) blog and the Association for Professionals in Infection Control and Epidemiology (APIC) eNews, showcasing its innovative approach to infection prevention and measurable impact on healthcare outcomes.



## ADVANCING INFECTION PREVENTION EDUCATION

- **24 infection preventionists** completed our on-demand risk assessment webinar.
- We hosted **3 hours** of our masterclass on systems thinking and strategic work planning in collaboration with IP&C Consulting, LLC.
- **Over 50 long-term care leaders** attended our webinar on the annual risk assessment offered through the National Association of Directors of Nursing Administration in Long Term Care (NADONA LTC).

## IMPACT

We equipped participants with strategies and resources to approach infection prevention with clarity and confidence.





# COLLABORATIONS & LEADERSHIP ENGAGEMENT

We believe in the power of collaboration in our problem-solving approach, and we leverage the diversity in background and expertise within our team and with our clients. We also seek to collaborate with other organizations that share our values.

- \* We collaborated with diverse global health leaders to identify and develop innovative strategies for strengthening their infection prevention and control (IPC) programs.
- \* We published 4 thought-leadership articles on Infection Control Today®, discussing optimization strategies for IPC programs, including the use of artificial intelligence.
- \* We were featured in interviews on leading platforms such as Transmission Control and Infection Control Today®, where we shared insights on effective and impactful IPC strategies.

- \* We hosted an ‘Ask Me Anything’ (AMA) session featuring Garrett Hollembeak, an infection preventionist and sterile processing expert, bridging the gap and advocating for stronger collaboration between IPC and Sterile Processing Departments.

## IMPACT

Increased awareness of the significance of interdisciplinary collaboration in driving infection prevention improvements.

# A COMMIT- MENT TO WELLNESS AND COMMU- NITY



## PUBLISHED ARTICLES

We published 12 articles on our blog, *BEYOND BORDERS: Strategic Insights in Infection Prevention and Epidemiology*, featuring strategies to optimize IPC programs, practical guidance for infection preventionists, and best practices shared by guest healthcare leaders.

## FEATURED BLOG QUOTE

An optimized IPC program with a forward-thinking leadership team and an organizational culture that encourages a continuous improvement mindset will effectively promote quality patient care and help reduce costs.

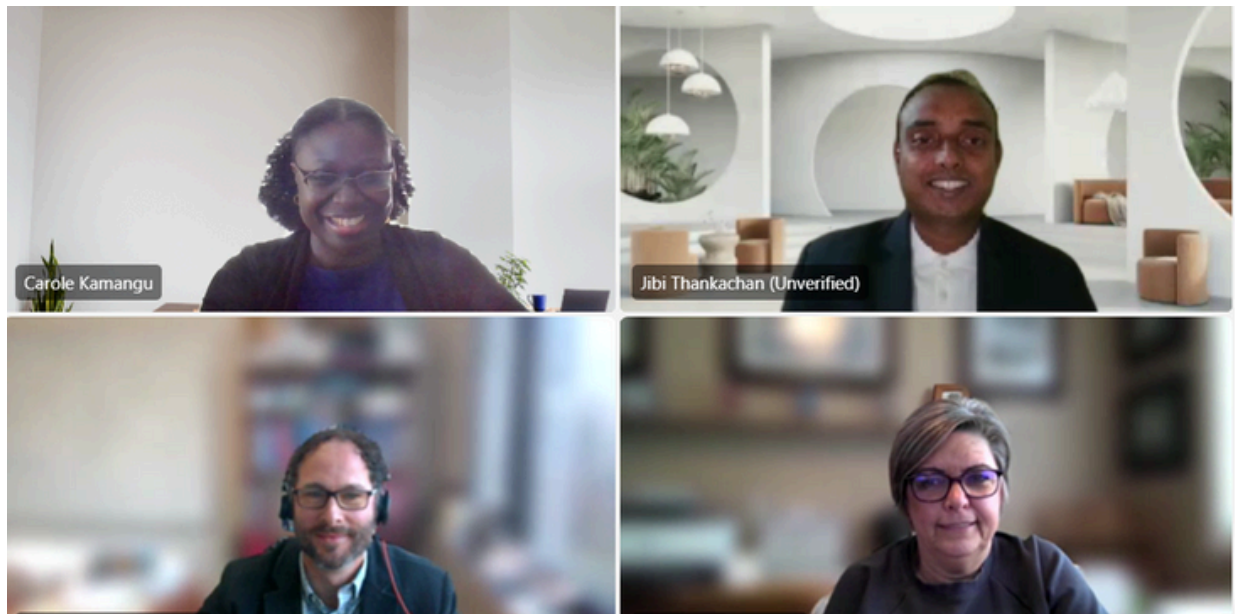
## WELLNESS CAMPAIGN

In celebration of National Wellness Month, we launched a wellness campaign to support healthcare professionals. The campaign featured a 5-part vlog series on wellness and resilience, led by our founder, Carole W. Kamangu, and Heather Stoltzfus. Both are experienced registered nurses and infection preventionists who are passionate about workplace resilience and burnout prevention.

We also shared weekly wellness tips from experienced healthcare professionals, including Brenna Doran, a seasoned infection preventionist and certified wellness coach, Sandra Assasnik, a respected healthcare leader, and our founder, Carole W. Kamangu. The campaign resonated deeply with our community, providing practical tools to maintain well-being while continuing to make a meaningful impact in their work.



# INTERVIEWS WITH HEALTHCARE LEADERS AND SUBJECT MATTER EXPERTS



We conducted interviews with renowned healthcare leaders, exploring strategies to build resilient infection prevention and control (IPC) programs and tackle antimicrobial resistance (AMR) more effectively. These leaders shared their expertise, offering valuable insights that have the potential to improve healthcare outcomes across the continuum of care. Their contributions emphasized the importance of collaboration, innovation, and evidence-based practices in advancing IPC efforts. Among the experts included were:

\* **Vanessa A. Makarewicz:** An Infection Prevention & Control Director at a Level I Trauma hospital in Seattle, Washington.

\* **Joseph De Veyra:** A seasoned healthcare executive dedicated to driving impactful initiatives and empowering healthcare workers across the United States.

\* **Teri Hulett:** A seasoned infection prevention and AMR prevention strategist, serving the Rocky Mountain region.

\* **Zama Sibiya:** A program leader and infection preventionist based in South Africa, driving impactful initiatives in the field.

\* **Jibi Thankachan:** An AMR and antibiotic stewardship expert, making significant contributions through his work in the Middle East and Europe.

\* **Professor Troy A. Skwor:** A global researcher specializing in antimicrobial resistance (AMR) and an expert in Biomedical Sciences.

In 2025, we will share their valuable insights to support and inform your infection prevention initiatives and antimicrobial resistance (AMR) prevention strategies.

# A LOOK AHEAD: BUILDING ON 2024'S SUCCESS



2024 was a year of transformational impact, characterized by meaningful, client-centered and community-driven engagements. As we move into 2025, Dumontel Healthcare Consulting remains committed to expanding our reach while maintaining the exceptional quality and outcomes our clients and community trust.

# CONTACT US

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